

GENERAL POINTS

Dear dealers, we would like to remind you that it is your responsibility to give the customer all wheel instructions and have them fill out the warranty guide.

It is also your responsibility to provide the customer with the following recommended Mavic wheel instructions:

- Choose a suitable wheel designed for the type of riding you wish to do;
- It is imperative to respect the instructions in the Technical Manual for tire pressure and sizes (see charts page 14);
- Respect the appropriate spoke tensions.
- Clean the rims on a regular basis with the Mavic soft stone (M40410);
- Remove stones and metal particles from the brake pads;
- Replace the brake pads when they are worn;
- Do not use a rim if the braking surfaces are worn, if eyelets are missing, or in any other case where safety might be compromised. **The rim is a part that wears out as do brake pads, and must be replaced if it is worn** (sidewall hollowed by wear, or cut out, cracked rim...);
- Check or have your rims checked on a regular basis, at least at the start of each season and if possible after intensive use should you have a doubt about spoke tensions or the type of tire used. When checking, look inside (especially under the rim tape) and outside the rim. Check for signs of fatigue or wear: deterioration of braking surfaces, cracks in the sidewalls or around the eyelets.

Following these recommendations will guarantee longer product life for the wheels, maximum performance and riding enjoyment.